

Wallace Lane FarmSelf Catering Cottages

Terms and Conditions

Pricing your Holiday

All our cottages are priced weekly per property and not per person. This means incredible value for money when calculated per person. Importantly all our prices are fully inclusive. There are no booking fees and all bed linen, towels, fuel, gas and electricity are included in the price.

Short breaks

All cottages are available for short breaks with flexible terms to suit your requirements. Our prices are based on a % of the full week price and are available in low season and as last minute booking. Availability is however limited at peak times such as school holidays and bank holidays.

3 nights stay 65% of full week's price, 4 nights 75%, 5 nights 85%, 6 nights 90%

Two Person Discount

Quakergate and Nuthatch Cottages are available with a 20% two person discount for those only using only one bedroom of the cottage during a weeks stay during the low season.

Changeover & Cleaning

For weekly bookings change over day is on a Saturday. You are welcome to arrive any time after 3pm and you are required to vacate your cottage by 10am on the day of departure. This helps our cleaners.

All visitors are responsible for day to day cleaning, and are requested to leave the property in the same condition you found it in. cleaning materials and equipment are provided for this purpose. Failure to leave the property may lead to a charge for cleaning services.

Equipment and Facilities

All our properties are inspected annually by Visit Britain (English Tourism) each cottage is presented and equipped to a very high standard having been awarded 4 Stars. To help you with your planning we have listed some of the things we already include.

Gas, electric, water, logs and firewood, all bedding and towels, washing up liquid, dishwasher powder, washing powder toilet rolls, bin bags, for waste and recycling, TVs in lounges and all bedrooms.

To Make a Booking

To make a booking or an enquiry please feel free to telephone our office at the farm any time between 8.00am and 9,00pm 7 days. On 016974 78188 or email us at jbstaney@btinternet.co.uk for a response within 24hrs. You may also book through our letting agents Cumbrian Cottages on 01228 599960 or visit there website at www.cumbrian-cottages.co.uk

Deposits and Payments

A deposit of £100 will be required to secure all booking this can be paid by cash, cheque or credit card

The balance of your holiday payment will need to be paid within 8 weeks of your holiday. This means all booking made within 8 weeks will need to be paid in full. All bookings will be confirmed by post or Email.

Cancellation of your booking

If you are forced to cancel your holiday due to ill health or family problems you may do so up to 8 weeks before your holiday, upon loss of your deposit of £100. If you cancel your holiday after this time then you will be required to pay the full balance of your holiday. However we will make every effort to re-let the cottage and recoup part or all of your money. Subject to the loss of your initial £100 deposit. we strongly recommend that you take out holiday insurance at time of initial booking.

Complaints

If you have any complaint about your holiday please let us know as soon as possible so we can take the appropriate action to resolve the matter ASAP.