

Wallace Lane Farm Bed & Breakfast Booking Terms

Thank you for booking your holiday with Wallace Lane Farm Bed & Breakfast, by making your booking, you agree to the following terms and conditions.

Payments

A deposit of £50 per stay is payable when booking. We will send you a confirmation, by post or email upon receipt of the deposit, the balance to be paid on departure.

Cancellation and insurance

Once you have booked your stay, our agreement with you is a legal contract. If you cannot make your booking and the room cannot be re-let, you are liable for payment in full, even if you cancel before paying the balance. If we can re-let your room or rooms for the same period we will deduct from you what you owe us and return any surplus less your deposit, which is always non-refundable. For this reason we strongly recommend that you take out cancellation insurance for your visit.

Non-Availability of Wallace Lane Farm

We would only cancel your holiday if the accommodation was unavailable for reasons beyond our control. We would attempt to offer you alternative accommodation, however if this was not possible or not acceptable to you we would refund all moneys paid for your stay. Our liability to you would not extend beyond this refund.

Arrival

Your room will be ready for occupation after 4pm on the day of arrival, unless otherwise agreed in advance. We would be grateful if you could telephone or email us with estimated time of arrival on the day or shortly before. For later arrivals after 10.00pm please Tel in advance.

Departure

We strictly require that you vacate your room or cottage by 11am on the morning of departure. To assist our cleaners, we ask you to leave the property in a clean and tidy condition.

Liability

We do not accept responsibility for injury to persons or loss/damage to possessions unless caused by proven negligent acts or omission of ourselves, our employees or contractors, or agents of the same, while acting in the course of their employment. This includes loss or damage to vehicles and their contents, and to personal possessions you bring with you.

Complaints

Should you find faults or have complaints during your stay, please advise us immediately so that appropriate action can be taken, any unresolved disputes may be referred to arbitration.

Damages and breakages

You are responsible for any breakages or damage you may cause during your stay, to the property or its contents. Please report any damage before you leave.

Adverts, Web site & Brochure

We make every effort to ensure that the information contained in our adverts, web site and brochures' are accurate. We do however reserve the right to make small changes and we accept no liability for minor inaccuracies.

Pets

Well-behaved pets are welcome at Wallace Lane Farm. Please see our pet policy and terms.

Smoking

Wallace Lane Farm is strictly **NO SMOKING** any one found smoking will be asked to desist, any further infringements and you will be asked to leave with no refund. Smoking will be permitted in designated outdoor areas, but we would ask that ash and stubs be contained and disposed of safely and not on the ground.